



BRISTOL

Managed Services

WHEN YOU GO IN, WE GO IN WITH YOU.

The Managed Services' Cycle

Bristol has provided Managed Services for over 20 years for its customers. This service using our Integrated Managed Service System, includes cleaning, decontamination, inspection, maintenance, garment tracking, collection, delivery, stock support and online ordering via a Wardrobe Management System.

This service is used by Emergency Services such as, Fire and Rescue Services, Airports, Industrial Brigades, Police and Ambulance Services.

Bristol's Managed Service meets BS EN ISO 9001: 2015.



Legislation

European Union legislation requires employers to safeguard the health and safety of their employees at work. In the UK, this is enshrined in the Health and Safety at Work Regulations. In simple terms, an employer has a responsibility not only to supply employees with PPE which meets all the necessary performance requirements, but also to have in place systems which ensure that the personal protection is regularly monitored, inspected and maintained, ensuring that it is fit for purpose throughout the life of the equipment.

The service we provide complies with PPE at Work Regulations 1992, and is accredited to BS EN ISO 9001: 2015.

The Service Centres situated in Bristol and Rainham, Essex have fully trained staff allocated solely to the provision of care for the lifetime of the PPE. As prime original equipment suppliers, we have developed over a period of more than 40 years, the skill and expertise required to understand every facet of specialist clothing and equipment manufacture.

Our specialist team is equipped with the most up-to-date equipment required to ensure that the PPE covered by our managed care service, is fully maintained at operational levels, throughout its life.



Services Available

To meet your requirements our Managed Services offer the following:

- Sizing of all personnel
- Delivery/collection service – Bristol vans and uniformed drivers
- Cleaning of garments
- Specialist decontamination of garments including bodily fluids and asbestos
- Routine inspection of helmets, gloves and boots on station
- Repair of garments and helmets
- Tracking of all services undertaken on the PPE
- Allocate the PPE to wearer and location, as required
- Online access to tracking available 24/7
- 7 day turnaround – wash, decontamination, repair and tracking
- Stocks can be held of PPE by Bristol
- Monthly reports on services provided
- Monthly reports on quality of services provided
- Regular contract review meetings
- Dedicated Service Co-ordinators for each customer
- Reporting of Key Performance Indicators (KPI's)
- Service Co-ordinators available 24/7



Online Services

Wardrobe Management System

Bristol's Wardrobe Management System (WMS) is a flexible solution, enabling organisations an easier, faster way of managing their clothing and other items online. Each customer has exclusive access to their own account. From here, logging in gives the option to place an order, or just simply check the status of an existing one.

Control can be cascaded down to individual wearer level, freeing up important back office administration. Limits of authority can be set at various levels within an organisation, with clothing allocations set against a range of wearer groups. In addition, reports are available on items ordered, by person, location, region or whole organisation.

Stock Management System

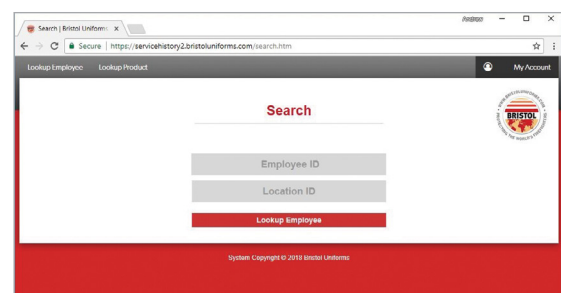
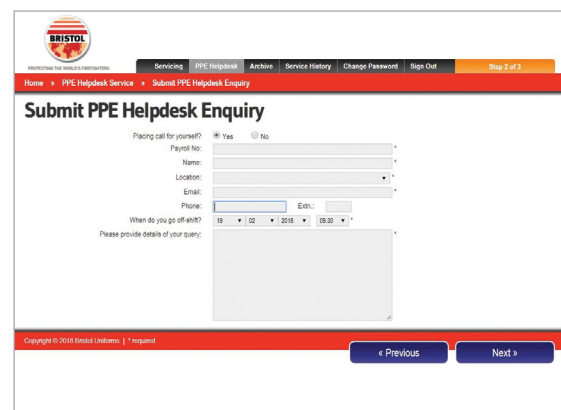
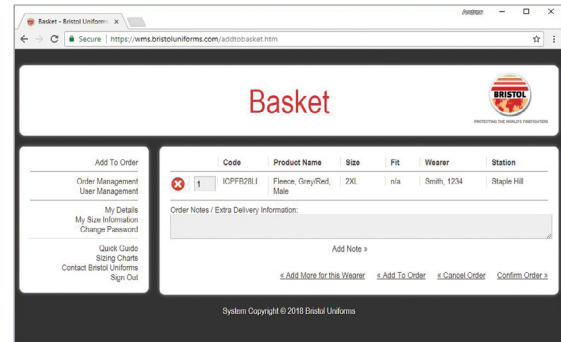
Bristol's Stock Management System is designed to provide customers with a means to ensure availability of all clothing options, at all times. The service is of particular use to those wishing (or needing) to have PPE on demand 24 hours a day, 365 days a year.

Each organisation has its own individual password controlled on-line account. As with Bristol's WMS, multiple users can have access at varying levels of Authority. The user records on the Stock Management System when an item is taken from stock. This alerts Bristol, who can then replenish the stock. In the case of PPE and other urgent requirements, Bristol's own in-house logistics team is on hand to swiftly deliver stock to location.

Online Tracking

Under the Bristol Care System, each item of PPE is uniquely identified. Each item of PPE can be allocated to a wearer, location etc. A Service History Log is created by recording all repairs, cleaning, decontamination and inspections on that item of PPE, giving a complete history of each item of PPE.

Using a standard internet browser, users can connect to a secure logon page to enter their logon credentials. The site employs the internet standard SSL (Secure Sockets Layer) encryption to ensure that the data transferred between the user and Bristol is secure. Once the user has successfully logged on to the site, they are able to enter a wearer/employee ID and view the PPE items associated with that wearer and their history. Depending on the logon, users can only see PPE and wearers associated with their Brigade or Account.





BRISTOL

ABOUT

MSA – THE SAFETY COMPANY

Established in 1914, MSA Safety Incorporated is the global leader in the development, manufacture and supply of safety products that protect people and facility infrastructures. Many MSA products integrate a combination of electronics, mechanical systems and advanced materials to protect users against hazardous or life-threatening situations. The company's comprehensive product line is used by workers around the world in a broad range of markets, including the oil, gas and petrochemical industry, the fire service, the construction industry, mining and the military. MSA's core products include self-contained breathing apparatus, fixed gas and flame detection systems, portable gas detection instruments, industrial head protection products, fire and rescue helmets, and fall protection devices.

Accompanying you in firefighting, emergency response and search and rescue, our Bristol line is one of the world's leading emergency services protective clothing brands, with history dating back to 1801.

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Note: This Bulletin contains only a general description of the products shown. While product uses and performance capabilities are generally described, the products shall not, under any circumstances, be used by untrained or unqualified individuals. The products shall not be used until the product instructions/user manual, which contains detailed information concerning the proper use and care of the products, including any warnings or cautions, have been thoroughly read and understood. Specifications are subject to change without prior notice.